Student Advisory Committee for Security – Meeting Notes

December 4th, 2018

1. Welcome/Goals for Today's Meeting, Vice President Hyatt
   - Vice President Hyatt welcomed the group and thanked them for joining today. There were no online attendees.
   - Goal of today's meeting is to confirm meeting structure and identify specific issue areas where we can begin to prepare presentations/materials for the Committee's feedback.

2. Committee Structure
   - Vice President Hyatt discussed the refined structure of the committee and roles/responsibilities.
     - Propose staying as a large group, at least for the first several months.
       - By breaking the committee into subgroups, we would lose the committee's ability to address broader issues around campus-wide policy/process with a diverse range of perspectives.
     - During each meeting, time will be dedicated to identifying any new priorities/timely issues not captured in the initial summary of application responses.
     - Between meetings JH Security team will confirm and communicate the next topic and prepare materials to be presented and discussed.
       - Based on student feedback and application responses, we'll begin with a focus on training.
     - A goal of each meeting will be to identify 1-2 action items for JH Security staff and Committee members' follow up. Status updates to be shared at subsequent meetings.
     - Encourage the group to continue to communicate with Sarah Ritter (Security Project Manager) and send feedback regarding the group and the meetings.
   - Meeting material and notes proposed to be posted on the website.
     - Membership also to be posted online. Committee members are encouraged to reach out to Sarah with any concerns about this material being shared.
     - In the meeting notes/materials there will not be any comments attributed to specific individuals.

   - Feedback from Committee members on the proposed meeting structure included:
     - We need to be clear on how the work of this group will be portrayed and publicized. There was also a concern the committee will be used to legitimize decisions made regarding security and the proposed police department.
       - Vice Provost Shollenberger explained that the intention of posting meeting material online is to create transparency around the feedback this group provides and avoid any mischaracterization of the group's work together.
     - There are some misconceptions expressed to committee members by their peers that this group is specifically to address issues of a university police department,

rather than improvements to current Security. This should be clarified on the website.

3. Strategies for Student Engagement and Representation
   - Vice Provost Shollenberger led a discussion focused on the question: How can committee members best inform your respective groups/governing bodies on these topics and ensure this committee is a mechanism for broader engagement?
     o Suggestion that an email/survey to broader student community would likely receive significant response, referencing a previous survey on healthcare.
       ▪ As questions are identified that need a broader audience, the committee may consider developing a survey to be sent to the student body.
     o It will be important to ensure multiple ways of getting feedback.
     o Several members discussed current processes of their governing bodies where they would be able to bring questions from this committee for their discussion/consideration.
     o Suggestion to develop a JHBox Folder for the committee for collaboration on items between meetings.

4. Priority Training Issues
   - To focus next month's meeting, Vice President Hyatt asked the group what training topics, issues, and/or questions are a priority for the committee.
   - Clarification was needed about who we are talking about training.
     • Vice President Hyatt clarified that training includes contract security guards, off-duty officers and Hopkin's Security Officers.
   - There is a need to address negative interactions that JH Security has had with students of color; in particular in the Black Undergrad community there are students that have previously had negative interactions with police.
     ▪ Committee members expressed interest in setting up small groups of students and security officers to discuss these experiences.
   - An incident was discussed where an off-duty BPD officer was yelling at a student – identifying clear breakdown of de-escalation training.
     ▪ This incident also brought up questions of how to report; members were interested in better understanding the process to report issues to security (potentially a topic to be presented in January).
     ▪ Committee member raised for consideration that there are some things that *cannot* be taught and some things that can be taught. We must keep in mind that every interaction is between two human beings.
   - Committee further discussed issues and approaches to addressing mental health.
     ▪ Additional training is needed on this topic for officers.
     ▪ Should consider how we can better use data regarding the major mental health diagnosis that exist on campus and prioritize trainings for officers on approaches to those conditions.

- HERO is the student EMT response and has previous worked well with Security in responding to incidents. We should plan additional Roll Call training to explain to officers when and how to work with HERO.

5. East Baltimore Lyft Program
- Connor Scott (Chief of Staff, Security) discussed the Lyft Pilot Program in East Baltimore and the financial and programmatic considerations going forward.
- The group discussed the program and ideas for maintaining the service, while addressing some of the current constraints.
  - Publicize and provide additional education on the current shuttle services
  - Reduce the current dollar amount allocated to each account
  - Consider some cost sharing options (e.g. using $100 per month; then get 50% remaining trips)
  - Use Lyft data to improve coverage of current shuttle routes
  - Improvements to Transloc Rider App are needed to make it more reliable in predicting shuttle times
  - Lyft is on demand – people don't want to wait. In particular at night, it's a safety feature to wait at the door instead of by a shuttle stop. However, shuttles will often drop people off at their door or nearest corner.

6. Next Meeting
- Dates for upcoming committee meetings (survey for January dates also to be shared electronically).

Notes approved by Committee 1/30/19