

# **Behavioral Health Crisis Support Team (BHCST) Plan**

# Learnings from Services Assessment

- A 2018 report issued by the University's Task Force on Student Health and Well-Being presented key recommendations to enhance the scope and quality of behavioral health services offered to our students
- Concurrently, Public Safety noticed an increase in behavioral health-related calls to their security dispatch and that in-person intervention from a trained clinician would be more effective in person

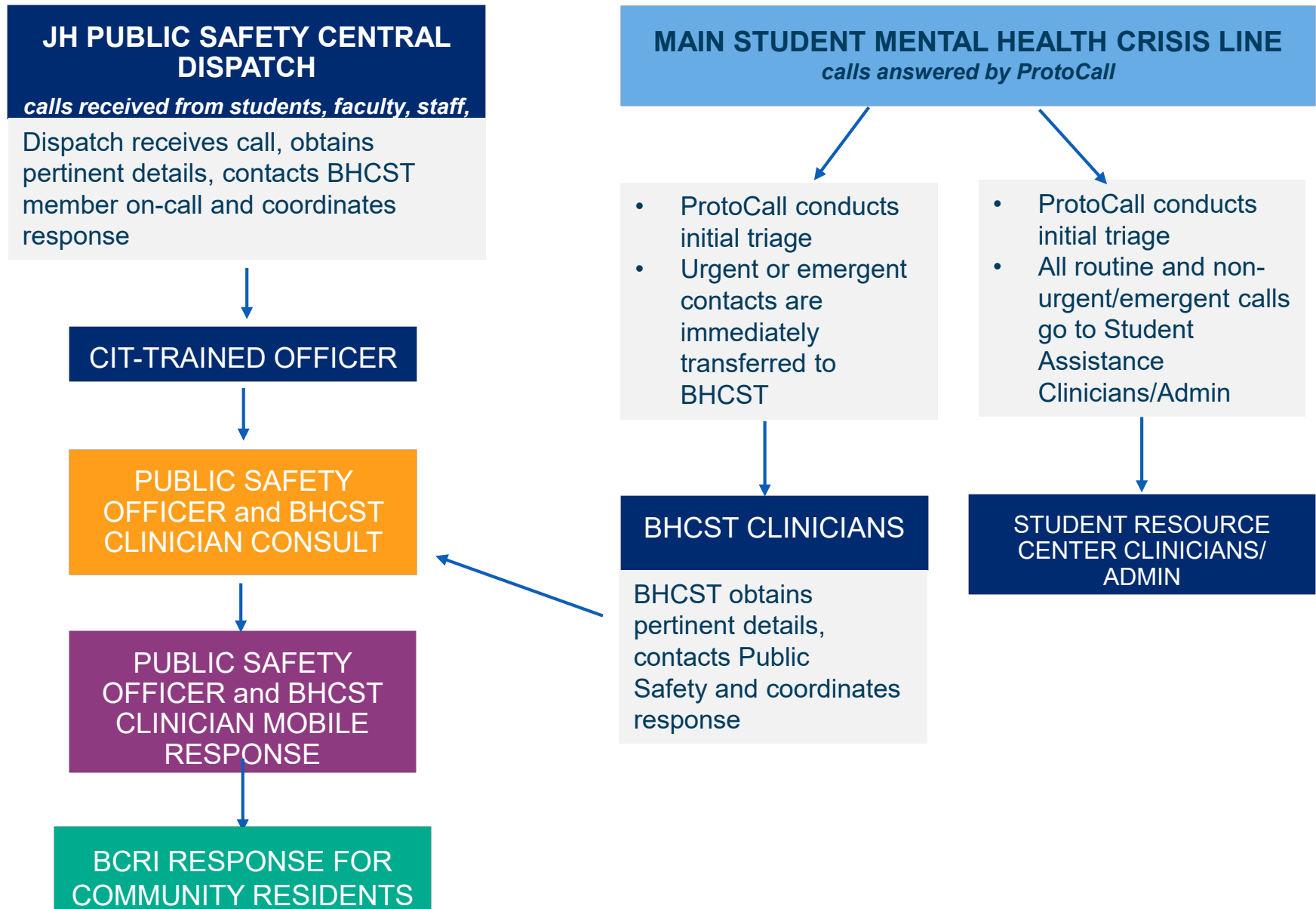
***An analysis of our dispatch call data found that 1/3 of calls to university dispatch between Jan. 2019-Dec. 2020 were behavioral health-related.***

# New Pilot Framework - BHCST

- Co-responder model to partner clinician with JH Public Safety
- Capacity to provide crisis response to students, faculty, staff and community members on and around campus
- 24/7 coverage with in-person response
- Partnership with community provider for optimal care of community members
- Capacity to provide stabilization services until successful transition to ongoing provider
- Inter-connectedness with currently available campus mental health providers

# Dispatch Call Flow

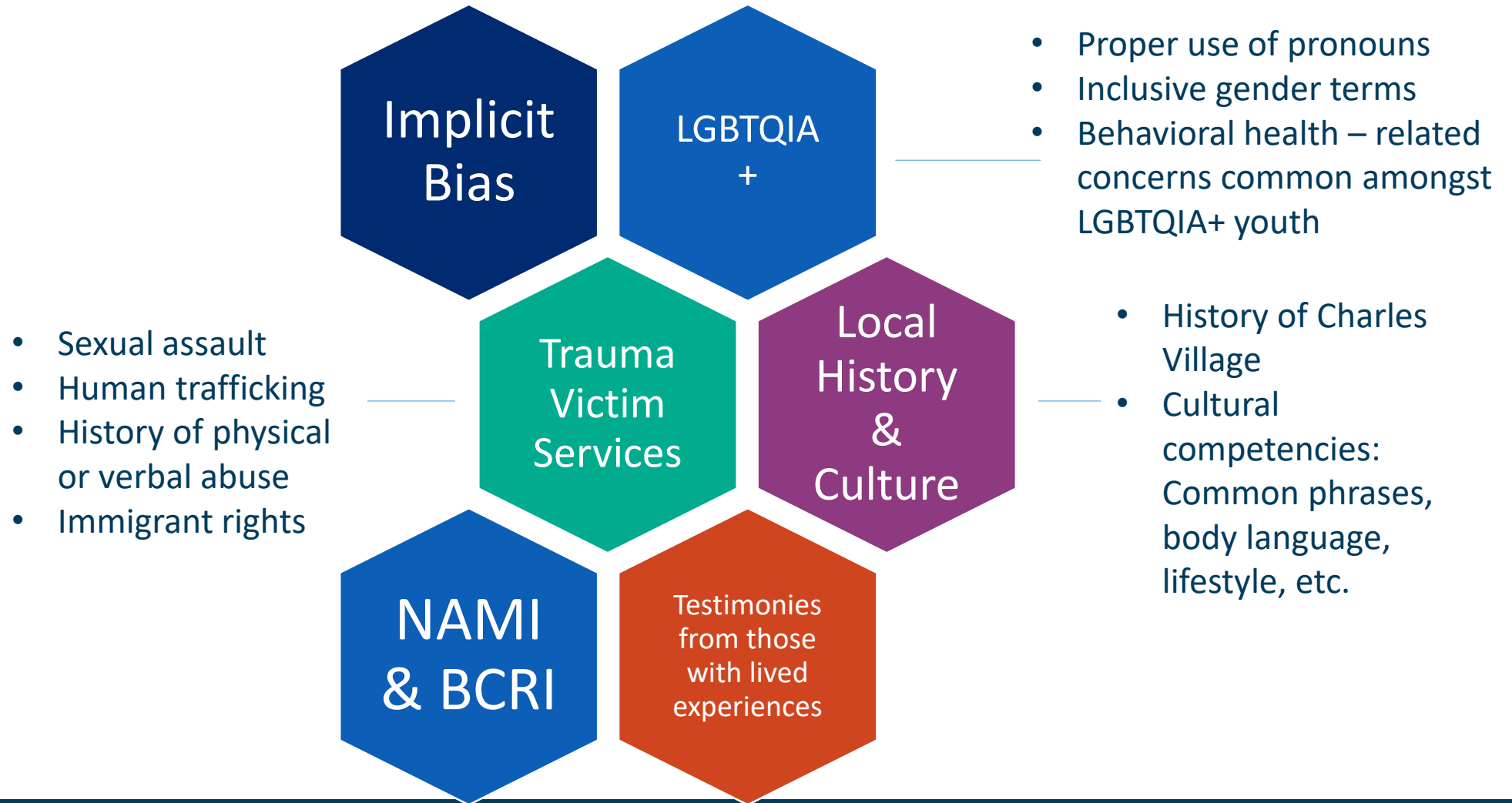
Contacts may come in from various sources and through a variety of channels. Ultimately, all contacts should be funneled through either Public Safety Dispatch or the BHCST.



# Baltimore Crisis Response, Inc. (BCRI)

- BCRI is a well-respected, local leader in quality mental health crisis response. They recently announced a partnership with the City of Baltimore to support the Mayor's 911 Call Diversion Program
- JHU formalized a partnership with BCRI for this pilot program to better serve the needs of our neighbors who may experience a behavioral health crisis on or around our Baltimore campuses
- The BHCST team will initially respond to all behavioral health-related calls. Once determined that the individual in crisis is not affiliated with the University, BHCST will notify BCRI who will respond and continue triage care.

# Orientation Training



# Role of the Community

- **The community has been integral to this project**, shaping its framework and uplifting our most vulnerable
- With their support, we are confident that **the pilot will be more robust, equitable, and human-centered** than we could ever design alone
- To date, we have **engaged with over 250 people representing more than 70 organizations**, including Baltimore residents, student leaders, local officials, and community leaders

# Further Community Engagement

- In addition to our socialization meetings with students, faculty, staff, and community leaders, we have held individual meetings with:
  - Mayor's Office of Neighborhood Safety & Engagement
  - Mayor's Office of Children & Family Services
  - Mayor's Office of Youth & Trauma Services
  - Senior Advisor to the Mayor on LGBT Affairs
  - Behavioral Health Systems Baltimore
  - Roper Academy
  - Youth Empowered Society
  - NAMI Metropolitan Baltimore
  - Healing City Baltimore
  - Various faculty at Bloomberg School of Public Health



# Advisory Committee

- **Ciara Armstrong**, Hopkins Emergency Response Organization (HERO) Student Member
- **Rebecca Fix**, Assistant Professor for Mental Health Communications, BSPH
- **Kathy Forbush**, Executive Director, Talent Management, Johns Hopkins University
- **Cynthia Lewis**, Assistant Professor, SOM & JHH Psychiatric Emergency Services
- **Nicki McCann**, Vice President of Payor/Provider Transformation, JHHS
- **Michael McGill**, JHU Safety & Security Student Advisory Committee Member
- **Jennifer Mielke**, Director of Local Government & Community Affairs, JHU
- **Lucas Miranda-Martinez**, Multicultural Leadership Council Liaison to Student Govt.
- **Garrett Patrick**, MD/PhD candidate, Johns Hopkins Medicine
- **Michael Preston**, Director of East Baltimore Community Affairs
- **Nan Rohrer**, President, Midtown Community Benefits District (*Mt. Vernon community rep.*)
- **Kristina Williams**, Executive Director, Charles Village Community Benefits District (*Charles Village community rep.*)
- **Tehma Wilson**, Director of Emerging Products, American Technology Corporation (*E. Baltimore community rep.*)
- **Nicolas Wright**, USS, Student Services Administrator & BFSA Member