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2018 JHU Gallup Survey: Verbatim Comments Regarding Security Concerns

This report captures the verbatim comments from the 2018 Gallup survey for the verbatim questions that had specific comments that mentioned security and/or safety concerns. There were two different verbatim questions asked of all staff (except SOM), and one verbatim question asked of staff from SOM.

Note: Comments were copied directly as written, and only content not related to security concerns were removed.

Verbatim Question 1: Please add any comments about your engagement at Hopkins here (all Divisions except SOM):

1	Security is lacking around the East Baltimore campus. There have been multiple OD's right in front office buildings. We are constantly harrassed for money from the homeless and druggies that hang around the area. Security seems to have a policy of not getting involve to move them along or care if we are harrass. The homeless will sleep on the sidewalks, alcoves and doorways. There is a lack of security in the area because they seem to prefer to hide in booths or visit their friends in other buildings. If another security officer report that someone is not doing their job, the that person is label a squealer and is treated bad by all. If supervisors do their jobs then I would not be catching security on cell phones, surfing the internet and sleeping on the job. Their is no reason for this happing. We are prisoners in our office building.
2	Although the security is very present, I would feel more safe if I were not approached for money when walking to the garage. Some peddlers are very scary, even when I've given food, they are not very nice.
3	I'm concerned with how much crime has encroached upon the medical campus.
4	Safety is important but there are many times that I do not feel safe coming to or leaving work. The guards do not pay attention to what is going on around them. Most of the employees in my office do respect each other but there is always one who is so disrespectful that it brings down moral in the office
5	The question "I feel safe in my work environment" was answered previously in regards to the actual office space that I work in. If the question were to include the entir environment (B City), then my answer would change to a "1", as I do not feel safe in the City. More of a real security presence is needed JH-wide.
6	At my office we are forced to park on the street in a nearby neighborhood. Sometimes I feel unsafe walking alone.
7	While I feel safe in the School's buildings, I struggle to feel safe walking around campus. I wish more could be done to improve community safety for our employees and students.
8	Safety outside of the buildings but on campus is a problem.
9	Hopkins definitely needs to advanced security. I do not feel safe at the east Baltimore campus.
10	Hopkins is a great place to work. Also we need more security around the campus.
11	I believe Hopkins is an extraordinary place to work and go to school. So many opportunities to learn, grow, be educated, and interact with the community.. If there was

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	a shuttle that came closer to my building, perhaps I could do more things at the other campuses. But I'm not really trying to walk far around here because of the crime that occurs frequently in broad daylight.
12	I feel safe in the building, but we get at least 2 notifications per month about people being robbed in and around our campus. This is a bastion of hyper-educated, well-off people in an area that's struggling, but it's disturbing that we are not safe outside, even during daylight hours.
13	Re: safety in E. Balt? We get Corporate Security emails every time something happens (sometimes multiple times a day). Complaints to security about beggars only yields shrugs. Also, the stickers (prohibiting weapons on campus) is clearly just legal.

Verbatim Question 2: Please add any comments about your engagement at Hopkins here (SOM Only):

1	For the question "Do you feel safe in your work environment?" I answered 3 out of 5. The reason for this is not that I feel unsafe while I'm at work inside a building but walking between buildings and the entire area surrounding work is extremely unsafe.
2	I wrote I do not feel safe at the Hopkins east Baltimore campus and that the community is not understood or trusted
3	I have serious concerns about safety (walking to and from the garage). I should not have to request an escort. I feel that security should be in the booths at all times.
4	I have felt increasingly unsafe traveling to and from and being at Hopkins during the day. Security has had little effect on slowing down the on-campus crimes and assaults.
5	Safety in the community around Hopkins is a constant issue and I am often scared to go outside.
6	I do not feel that the campus is safe. There are very few security guards on the street. They do not pay any attention to the area surrounding them and are rarely at their stations. Those that work at the desks in the buildings do a poor job checking for identification; most times they do not even look at you to even see if you have an ID. The East Baltimore campus is surrounded by a dangerous neighborhood and patients and employees should feel secure.
7	I do not feel safe in my office. The reason that I say this is because there is no security in our buildings during the day, also, we are not given the same learning opportunities as the Hospital. For example we should have active shooter drills for our office, not only take a mylearning course.
8	I feel unsafe here, if there was a fire I would not know as there is no alarm in my office or within adequate earshot
9	Do not like working on the East Baltimore campus due to the surrounding community and crime. I feel it is not a safe environment.
10	I do not feel safe walking down monument street by the market and across from the bank. Honestly, I hate walking around at Hopkins, and I have to every day. Who knows how many guys I pass who have a knife or gun hidden.

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11	I do not feel safe or protected while walking on the East Baltimore Medical Campus. I feel safe in the Buildings but on the street I don't feel personally protected.
12	Concern about safety at work has more to do with the population we serve than anything else. Unfortunately, the surrounding neighborhoods are not safe but I feel strongly that our organization is addressing the issue as best they can.
13	I hate going to Hopkins because crime has gotten so bad, and we cannot defend ourselves. This is one reason why I'm considering leaving.
14	I would like to get a discount on the parking here on campus. the neighborhoods surrounding the east Baltimore campus are not safe to walk alone after the sun sets and sometimes during the daylight. we must pay for parking for our physical safety. the cost rises each year but my salary does not rise to compete with the cost of parking for safety. I think that the administration could consider a cost reduction for parking or a capped price for parking for staff member's that have worked in the east Baltimore location for more that 10 years? some type of relief, please?
15	Higher pay, more state of the art cameras available to all locations (including satellites)
16	Campus safety is at it's worst. No longer is it an inviting, pleasant, clean environment to work in or visit. It appears to many that the leadership is much more engaged with and concerned about the well fare of the local community than it's employees, which is too bad.
17	We need more security when walking to our cars especially when it is dark or shuttles could can come more frequently.
18	Why is the parking lot cost so high for employees? there is a safety issue in this area.

Verbatim Question 3: How can Hopkins work to successfully meet the needs of the staff and community in ways that are inclusive for all? (All divisions except SOM)

1	Security needs to make more of a presence around campus to cut back on crime
2	Environment security for staff on the street to the parking garages/shuttle bus stop/metro station.
3	Safety is a very SERIOUS concern and at the very least, Hopkins could provide a stipend or contribute to the very costly parking to incentivize working in such a dangerous work environment.
4	Increased security and better parking options
5	University Police Force
6	I do not feel safe in my work environment. I feel as though Security should take a more active part in the not only the students but the employees safety.
7	There is currently a lot of crime in the nearby areas. I think that Hopkins is making steps to get that under better control. I believe that is essential to keep Hopkins as a top tier workplace and teaching institution.
8	Provide the means for safe streets around the campus
9	I want to feel safe at work.
10	A better job needs to be done by Hopkins and local law enforcement in regards to the amount of robberies that happen almost weekly on site. Self defense classes should be offered to employees and students. E-Force Defensive Tactics, LLC is a great local and affordable business that would be helpful. They can be found on Facebook.
11	I would like to see armed police on the campus of jhu.

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12	more security
13	The way to the office from the parking area is too scary early in the morning(when outside is dark). I want more security near the parking area and streets.
14	Support local residents instead of policing and displacing them. I feel the most unsafe around the university premises because I know many residents have very legitimate reasons for disapproving of Hopkins' actions. It's what makes me the most upset about working at Hopkins
15	I think Hopkins already done a lot to successfully meet the needs of the staff and community in ways, if really need to think one, i believe if safety get improve more, that will be appreciated.
16	Stricter security measures